

Supports & Services Guide

NH's Most Trusted Child Care
Resource

855-393-1731

OR

603-578-1386

www.caphr.org

www.nh-connections.org





Hello and Welcome!

Welcome to Child Care Aware of NH, a program of Community Action Partnership Hillsborough and Rockingham Counties! As dedicated professionals in the child care field, we understand the crucial role you play in shaping young lives in our community. Our comprehensive Supports and Services Guide is designed to assist you in accessing a wide range of resources available to child care providers in New Hampshire. It includes professional development opportunities, training workshops, and licensing and accreditation support, empowering you to excel in your mission of providing exceptional care.

We are committed to supporting your professional growth and the quality of child care services. Explore the guide thoroughly and take advantage of its myriad resources. Our dedicated team is here to assist you in any way possible, as we work together to enhance child care in New Hampshire and create a brighter future for our children. Thank you for your unwavering commitment to the well-being and development of young children. We are honored to partner with you on this important journey.

The Child Care Aware of NH Team

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Professional Development on NHCIS

Child Care Aware of NH's trainings and other Professional Development opportunities can be found on the **Training Tile** within the **NH Connections Information System (NHCIS)**.

You can view the trainings at-a-glance in your NHCIS Training Tile or by viewing the **Trainings At-a-Glance** document on NH Connections.

Not sure how to register for trainings? Check out the step-by-step directions below!

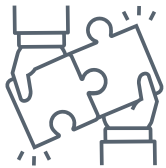


How Do I Register for Trainings?

1. Login to your NHCIS account (if you do not have an account, you may register at the login screen)
2. Click on the Training Tile
3. Click on, "Take a New Training" (this will bring you to the Event Calendar Page)
4. To register, use the **Week View** or **Month View** (registration cannot be completed in List View)
5. Click on the title of the training you would like to take, and then the blue register button
6. If the training is being offered multiple times, click on **Sessions** to select the date or dates you are interested in

For further assistance registering for trainings, please contact us at 855-393-1731 ext. 2526 or 2532

TYPES OF Professional Development Opportunities



Early Childhood Virtual Learning Communities

Formerly known as Collaboratives, our Virtual Learning Communities (VLCs) are monthly trainings from September to June, centered on specific topics. They foster conversations, offer professional development, and provide updates and State info for professionals, administrators, providers and more.



Progressive Training & TA Program

The Progressive Training and Technical Assistance (TA) Program offers individualized coaching and assistance to child care programs directly. Programs commit to work with CCAoNH long-term and at their own pace to improve practices related to a State Initiative.



Early Childhood Cohorts

Early Childhood Cohorts bring programs together to work on specific State initiatives. Participants collaborate, obtain resources, and receive training, technical assistance, and coaching in a supportive setting.



Trainings

Trainings are 1-3 hour professional development sessions held on afternoons, nights and weekends. They cover relevant early childhood topics.



Special Events

Special events are half-day training sessions with one or more presenters, focused on specific topics.



Conferences

Conferences are full-day events with keynote speakers and various trainings on topics aligned with personal professional development needs.

Technical Assistance (T.A.)

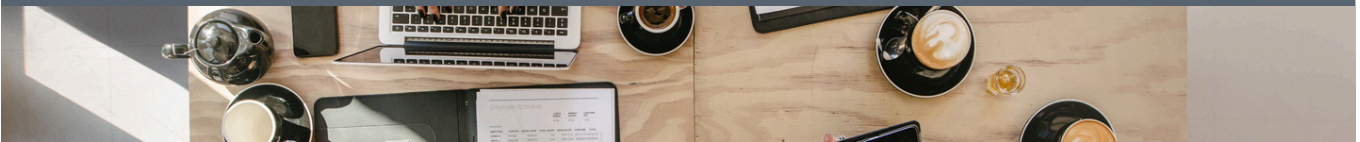
This enhanced professional development service offers invaluable support to your program through mentoring and coaching early childhood professionals on a variety of essential topics. With a **strength-based approach**, our Training and Technical Assistance Specialists focus on improving program quality by targeting State Initiatives. Whether it's via **phone, email, virtual platforms, or on-site visits**, we are here to provide technical assistance, coaching, and consultation to meet your needs effectively.

Benefits of T.A.

- Establishing clear goals with measurable outcomes
- Establishing clear action steps to reach goals
- Supporting guided self-reflection
- Improving program quality
- Increasing teacher and professional competency
- Building relationships between Training & TA Specialist and Teacher/Program
- [NAEYC/NACCRRA Glossary](#)

State Initiatives

- Business Management Practices
- Developmental Screening/Assessment
- Emergency Preparedness
- Health and Safety
- Infant and Toddler Care
- NH Early Childhood Professional Development System
- NH Early Learning Standards
- NHCIS Professional Registry
- Shared Services
- Strengthening Families
- Teacher Competency
- Teaching Dual Language Learners





Progressive Training and TA Program (PTTAP)

The Progressive Training and Technical Assistance Program (PTTAP) presents child care programs with a unique opportunity for focused and facilitated training and technical assistance. This tailor-made program aims to elevate program quality through individualized support. By committing to a long-term partnership with CCAoNH, programs embark on a journey of improvement, focusing on a State Initiative to enhance their practices and overall quality.

PTTAP Topics

- **Business Management Practices:** Cultivate quality business management practices through assessment and goal setting for administrators/directors.
- **Infant & Toddler Team:** Support Infant and Toddler Providers in obtaining their Infant/Toddler Endorsement and incorporating NH Early Learning Standards.
- **NH Early Learning Standards:** Help programs implement NH Early Learning Standards in daily activities, planning, and communication with families.
- **Program Emergency Preparedness and Response:** Develop Emergency Operations and Continuity of Operations Plans and practice Emergency Response Drills for better preparedness.
- **Staff Qualifications:** Navigate NHCIS Professional Registry, assess staff knowledge and skills, create professional development plans, and apply for credentials and endorsements.
- **Strengthening Families, Strengthening Care:** Evaluate family engagement practices and incorporate Protective Factors to enhance work with families.

PT&TAP OPEN ENROLLMENT APPLICATION:

The Progressive Training and TA Program now has an open enrollment process. Programs simply need to fill out the [application](#) and email it to ccrta@caphr.org and they will be contacted by a Training and TA Specialist.

Early Childhood Cohorts

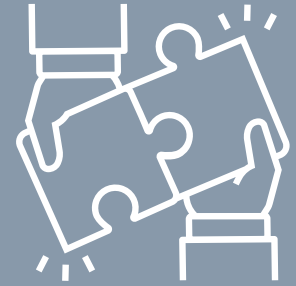


Child Care Aware of NH's Early Childhood Cohorts emphasize a shared opportunity for multiple programs to come together to share insights and conversation focused on a shared State Initiative. In this dynamic setting, participants forge partnerships, access resources and receive professional development and technical assistance. This cooperative group environment fosters peer collaboration and support for enhanced growth.

- **Business Management Practices:** Cultivate quality business management practices through assessment and goal setting for administrators/directors.
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- **NH Early Learning Standards:** Help programs implement NH Early Learning Standards in daily activities, planning, and communication with families.
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- **Strengthening Families, Strengthening Care:** Evaluate family engagement practices and incorporate Protective Factors to enhance work with families.

CCAoNH generally has an application period to apply to be an Early Childhood Cohort program. If you are interested in any Cohort options, please rate your interest on the [Cohort Application](#) to be considered for future programming. If there is high interest in a Cohorts option, we will be in touch. Please complete the application and email to ccrta@caphr.org.

Early Childhood Virtual Learning Communities



Formerly known as Collaboratives, our Early Childhood Virtual Learning Communities (VLCs) are designed for Directors, Administrators, Teachers, and other Early Childhood Professionals and are offered on a monthly basis, September through June. These meetings are carefully crafted to cater to your specific needs and interests. Our main goal is to provide you with valuable information on the topics that matter most to you.

During these virtual learning communities, you'll have the opportunity to engage with like-minded professionals, sharing insights and best practices to enhance your skills and expertise. Our commitment goes beyond just enhancing your professional growth; we strive to foster a strong sense of community by providing you with essential local and state information through valuable partnerships with community organizations.

Infant and Toddler

Nurture infants' and toddlers' development through shared knowledge, expertise, and resources.

1st Tuesday, 6:00-7:30 PM

Family Engagement & Communication

Foster strong family and community ties in early childhood settings.

1st Wed., 1:00-2:30 PM

Preschool

Enhance preschoolers' care and learning through shared knowledge, expertise, and resources.

3rd Wed., 6:00-7:30 PM

Directors Speak

Strengthen administrative practices, elevating program efficiency and quality.

Last Monday, 9:30-10:30 AM

Family Child Care

Supporting family child care providers, enriching home-based early childhood environments.

2nd Thursday, 6:00-7:30 PM

Social Emotional Topics

Explore various facets of social-emotional development in early childhood settings.

3rd Monday, 6:00-7:30 PM

Registration is online through the [NHCIS Training Tile](#).



Specials



Special events are part-day training sessions that are carefully planned for people to come together and learn from one or more presenters. These events are organized to help everyone focus and learn more about a specific topic they want to delve deeper into.

Specials Include:

- *Training & TA Institute*
- *Infant and Toddler Institute*
- *Family Child Care Training Institute*
- *Leadership Summits*



Conferences

Conferences are full day training events where participants come to hear a keynote speaker and then select several more trainings from a variety of topics that fit their personal professional development needs.

Child Care Aware of New Hampshire hosts our Annual Keys to Quality Conference



Registration is online through [Eventbrite](#)
View Training & Professional Development Opportunities [here](#).

Mini Conferences



Child Care Aware of New Hampshire provides exclusive, on-site professional development mini-conferences tailored for your programs. Choose up to four (4) engaging topics from our curated list and experience dynamic, in-person workshops directly at your location for you and your staff. These mini-conferences are offered at no cost.

| | | | |
|--|---|---|--|
| Infant Toddler Tips & Tricks | Creative Play: Unleashing Imagination with Loose Parts | Play Schemas | Interactive Reading Adventure: Igniting a Love for Books |
| Universal Design for Learning: A Framework for Early Learning Success | Lose Control, Letting Go | Choose Love Implementation: Choose Love is for Everyone! | Early Learning Standards |
| Career Mapping in the Early Childhood Field | Credential Guidance | Encouraging Intentional Indoor and Outdoor Movement During Play for All Ages | Playful Learning: Nurturing Young Minds in Math and Science |
| Trauma-Informed Awareness & H.O.P.E. | R.E.A.C.T: Response Action Drills - Emergency Preparedness Training | Connection & Presence: The Behavior Game Changers | Guiding Respectful Communication in the Classroom |
| Nature-Based Play | Let's Play! Exploring Vroom and Early Learning Standards with Infants & Toddlers/Preschool | Child Directed Play for Preschool | Strengthening Your Practice: Tailored Support for Early Childhood Educators |

To schedule a mini-conference at your site, reach out to Program Manager, Dee Dee Thurber, at DThurber@caphr.org.



Credential Challenge



Child Care Aware of New Hampshire (CCAoNH) and the Bureau of Child Development and Head Start Collaboration (BCDHSC) host an annual Credential Challenge from December 1st to the end of February.

Early Childhood professionals can earn a credential in the Early Childhood Credential System, as an individual or as a team, and receive targeted Technical Assistance from CCAoNH. Individuals and teams participating will receive incentives and be entered to win some great raffle items for their participation.

Annual Celebration of NH Early Childhood Professionals

Child Care Aware of NH organizes the Annual Celebration of New Hampshire Early Childhood Professionals each April to recognize the commitment and professionalism of early childhood providers throughout the state.

This live, in-person event is open to all NH early childhood care and education professionals. The event includes awards and recognition for those who have earned a credential.

Subscribe to our [Monthly Minutes E-Newsletter](#) to stay informed with the latest updates & announcements.



Outreach Services

Child Care Aware of NH's dedicated Outreach Specialists are committed to supporting families in their child care journey! Our primary objective is to ensure that families have access to comprehensive and reliable information about child care options available in New Hampshire. We understand that finding suitable quality child care can be a daunting and time-consuming task, and our team is committed to making this process easier and more efficient for our clients.

Families who reach out to us engage in a detailed conversation, allowing our specialists to compile a personalized referral list that matches their child care preferences. Alongside these referrals, we provide comprehensive consumer education to empower families in making well-informed decisions about selecting quality child care. These services are all provided at no-cost!



How Can Outreach Support Providers?

1. **Waitlist Support:** When child care providers have a waitlist or are currently at full capacity, Outreach Specialists can serve as a valuable resource for families seeking immediate care. By directing these families to our services, specialists help providers maintain positive relationships with potential clients, even when they cannot accommodate them at that moment.
2. **Enhanced Collaboration:** By educating families on the nuances of quality child care, providers can engage with more informed and involved partners in their child's development and care journey.
3. **Effective Communication:** Informed families lead to clearer communication and better alignment with a provider's services, fostering smoother interactions and family engagement.
4. **NH Connections Information System (NHCIS) Profile Updates:** While providers are encouraged to manage their NHCIS program profiles directly, our Outreach specialists are available to offer support if needed. We're here to assist you in ensuring that your program's information stays current and readily available for families exploring child care options.

TEACH New Hampshire



A Program of Community Action Partnership Hillsborough and Rockingham Counties

TEACH Early Childhood® New Hampshire (TEACH NH) provides comprehensive scholarships to enable early educators to take coursework leading to credentials and degrees by making it possible for them to afford both the time and expense of going to school.

Recipients enroll in courses at local colleges while working at least 30 hours per week. In exchange for receiving increased compensation, recipients also agree to remain at the sponsoring program for at least six (6) months to one (1) year following the completion of their scholarship contract. The commitment period will vary by the type of scholarship that is awarded.



TEACH NH offers seven (7) scholarship options for teachers and family child care providers in New Hampshire.

Associate Degree for
Teachers (2 options)

Associate Degree for
Family Child Care Providers

Child Development
Associate™ (CDA) Credential

Bachelor's Degree for
Family Child Care Providers

Bachelor's Degree for
Teachers (2 options)

[TEACH Early Childhood NH
Flyer](#)

Click on the [TEACH NH Page](#) or the flyer to learn more about the Program. Additional questions about the TEACH NH Program can be directed to teachnh@caphr.org.



Early Childhood Apprenticeship Program

Registered Apprentice Benefits

- Earn credits from a college or CDA (Child Development Associate) institution as well as a nationally recognized Apprentice Certificate
- Earn college credits or a CDA by utilizing available scholarships
- Gain experience through the support of a mentor teacher with on the job training and collaborative goal setting opportunities
- Receive pay increases upon program completion
- Offers an opportunity to earn credit for previous early childhood work experience
- Participants are eligible to receive 9 college credits for CDA at participating colleges

Mentor Benefits:

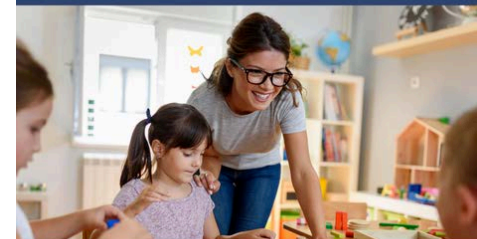
- Training focused on mentoring others in an early childhood education classroom
- A stipend for your work of mentoring each apprentice
- An opportunity to share and deepen your knowledge and excitement for the field
- Work with the Apprenticeship Program Coordinator on topics such as:
 - Reflective supervision
 - Creating supportive evaluations
 - Mentoring techniques
- Opportunity to develop and demonstrate your skills as leader, adult educator and administrator

The Community Action Partnership Hillsborough and Rockingham Counties and Department of Labor Early Childhood Apprenticeship Program (ECAP) is a training opportunity for individuals employed in the early childhood field.

It is designed to combine classroom instruction and work experience to enhance the quality of care for children while increasing the apprentice's skill level and wages.

The goal of ECAP is for individuals to obtain the credential required to work as a teacher in a state licensed childcare center, increasing the supply of skilled professionals and the delivery of high quality early education.

DOL Registered Early Childhood Apprenticeship Program



Are you interested in joining the rewarding field of early childhood education?
Would you like to earn college credits while receiving on the job training?

If you answered yes, then, the Early Childhood Apprenticeship Program is perfect for you!
This 18-month program combines academic learning with hands-on practice in early childhood settings, supported by a mentor teacher, and offers a national occupational credential with a wage increase.

To discover all the benefits this program has to offer, or to get full details, please contact the Early Childhood Apprenticeship Program at apprentice@caphr.org or visit NHConnections.org.



[Early Childhood Apprenticeship Program](#)

[ECAP Program Flyer](#)

Click on the [Early Childhood Apprenticeship Program Page](#) or [ECAP Program Flyer](#) to learn more about the Program. Additional questions about the ECAP Program, can be directed to apprentice@caphr.org

Let's Keep in Touch!



Feel free to contact us with any questions, we're happy to help!

Training and Technical Assistance Specialists

[855-393-1731](tel:855-393-1731) ext. 2526 OR ext. 2532
[\(603\) 578-1386](tel:603-578-1386) ext. 2526 OR ext. 2532
ccrta@caphr.org

Professional Development Support Coordinator

[\(603\) 903-0830](tel:603-903-0830)
ccrtraining@caphr.org

Child Care Resource and Referral Outreach Specialists

[855-393-1731](tel:855-393-1731) ext. 2531
[\(603\) 578-1386](tel:603-578-1386) ext. 2531
ccrr@caphr.org

Training and Marketing Coordinator

[\(603\) 578-1386](tel:603-578-1386)
outreach2ccrr@caphr.org

Find us On Facebook

Child Care Aware of NH maintains an active presence on Facebook, offering a valuable platform catering to both child care providers and families by delivering essential resources and timely updates, you can find us at: **Child Care Aware of New Hampshire**.

We also provide exclusive closed Facebook groups tailored for early childhood professionals, fostering a supportive community for sharing insights and expertise.

- [CCAoNH: NH ECE Teachers](#) **NEW!**
- [CCAoNH: NH ECE Leaders](#)
- [CCAoNH: Business Management Practices for NH Program Directors](#)
- [CCAoNH: Health, Safety, and Wellness Practices for NH ECE Programs](#)
- [CCAoNH: NH Family Child Care Programs](#)
- [Beyond Revive & Thrive](#)

Please note that all interested participants **MUST answer all membership questions and agree to the group rules.*

E-Newsletters

Our e-newsletters are dedicated to Child Care Providers, presenting them with the latest news, tips, and resources tailored to their specific needs.

- [Monthly Minutes](#)
- [The Scoop: For Infant & Toddler Care](#)
- [The Scoop: For Preschool Age Care](#)
- [The Scoop: For Mixed Age Care](#)

Early Childhood Virtual Learning Community



Family Child Care VLC

2nd Thursday,
6:00-7:30 PM

Supporting family child care providers, enriching home-based early childhood environments..



Special Events

Family Child Care Training Institute Leadership Summit(s)



Conferences

Keys to Quality Conference (In-Person & Virtual)
Mini-Conferences (On Site)



Progressive Training & TA Program

The Progressive Training and Technical Assistance (TA) Program offers individualized coaching and assistance to child care programs directly. Programs commit to work with CCAoNH long-term and at their own pace to improve practices related to a State Initiative.

Program Highlights

- Assist individuals in launching family child care businesses, guiding them through the process from start to finish, while also providing support in navigating the **NHCIS Professional Registry**
- Help assess individual knowledge and skills, develop annual professional development plans, and apply for credentials through the **NH Early Childhood Professional Development System**
- Support in navigating the **Granite Steps for Quality (GSQ)**, a voluntary quality recognition system for licensed child care providers
- Aid programs in evaluating and **enhancing family engagement** practices, incorporating **Protective Factors** to better serve families, and creating Action Plans based on completed **Strengthening Families Self-Assessments** as outlined in Option 2 of **Granite Steps for Quality, Family Engagement Endorsement**

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Child Care Aware of New Hampshire.

- [CCAoNH: NH Family Child Care Programs](#)
- [Beyond Revive & Thrive](#)

E-Newsletters

- [Monthly Minutes](#)
- [The Scoop: For Infant & Toddler Care](#)
- [The Scoop: For Preschool Age Care](#)
- [The Scoop: For Mixed Age Care](#)
- **"Seconds" to Self-Care**
 - Contact **Connie Davis**, Family Child Care Support Specialist, to sign up!
 - Email cdavis@caphr.org



View Upcoming Professional Development Opportunities on NH Connections

- **Trainings At-a-Glance Calendars** (Printable and Interactive)
- **Spotlight on Professional Development** (Upcoming Specials)

Register for Specials on Eventbrite

Register for Collaboratives and Trainings on NHCIS

For further assistance, please contact us at
855-393-1731 ext. 2526 or 2532

For Child Care Center Directors & Admin.

Early Childhood Cohorts

Early Childhood Cohorts bring programs together to work on specific State initiatives. Participants collaborate, receive training, resources, technical assistance, and coaching in a supportive setting.



Progressive Training & TA Program

The Progressive Training and Technical Assistance (TA) Program offers individualized coaching and assistance to child care programs directly. Programs commit to work with CCAoNH long-term and at their own pace to improve practices related to a State Initiative.



Special Events

Leadership Summit(s)



Conferences

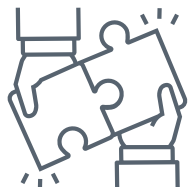
Keys to Quality Conference (In-Person & Virtual)
Mini-Conferences (On Site)



Early Childhood Virtual Learning Community

Family Engagement & Communication

1st Wednesday, 1:00-2:30 PM Foster strong family and community ties in early childhood settings.



Directors Speak

Last Monday, 9:30-10:30 AM Strengthen administrative practices, elevating program efficiency and quality.

Program Highlights

- Cultivate quality **business management practices** through assessment and goal setting for administrators/directors
- Assistance in updating your **Program Profile** tile within NHCIS, ensuring that your program's information stays current and readily available for families exploring child care options
- Support in navigating the **Granite Steps for Quality (GSQ)**, a voluntary quality recognition system for licensed child care providers
- Develop **Emergency Operations and Continuity of Operations Plans** and practice **Emergency Response Drills** for better preparedness

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Child Care Aware of New Hampshire.

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- [CCAoNH: Business Management Practices for NH Program Directors](#)
- [CCAoNH: Health, Safety, and Wellness Practices for NH ECE Programs](#)

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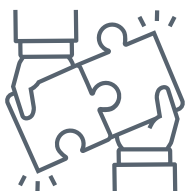
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Register for Specials on Eventbrite

Register for Collaboratives and Trainings on NHCIS

For further assistance, please contact us at 855-393-1731 ext. 2526 or 2532

Early Childhood Virtual Learning Community



Social Emotional Topics

3rd Monday,
6:00-7:30 PM

Explore various facets of social-emotional development in early childhood settings.

Infant and Toddler

1st Tuesday,
6:00-7:30 PM

Nurture infants' and toddlers' development through shared knowledge, expertise, and resources.

Preschool

3rd Wednesday,
6:00-7:30 PM

Enhance preschoolers' care and learning through shared knowledge, expertise, and resources.

Trainings



Trainings are 1-3 hour professional development sessions held on afternoons, nights and weekends. They cover relevant early childhood topics.



Conferences

Keys to Quality Conference (In-Person & Virtual)



Special Events

Infant and Toddler Institute

Program Highlights

- Support staff through navigating **NHCIS Professional Registry**, creation of **professional development plans**, and applying for **credentials** and **endorsements**
- Help programs implement **NH Early Learning Standards** in daily activities, planning, and communication with families
- Provide **professional development** to fulfill training hours, including **Infant and Toddler** endorsement and **Health and Safety** requirements

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- [Beyond Revive & Thrive](#)

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Register for Specials on
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Register for Collaboratives
and Trainings on NHCIS

For further assistance, please contact us at
855-393-1731 ext. 2526 or 2532

Meet Our Team



Dee Dee Thurber

Program Manager



Donna Lake

Professional Development
Support Coordinator



Nichole Cotton

Training and Marketing
Coordinator



Karen Abbott

Lead Child Care
Resource and Referral
Outreach Coordinator



Meriba Johnson

Child Care Resource and
Referral Outreach Specialist



Gail Glines

Child Care Resource and
Referral Outreach Specialist



Lindsey Parisi

Lead Training and Technical
Assistance Coordinator



Stephanie Therrien

Social Emotional
Content Coordinator



Connie Davis

Family Child Care
Support Specialist



Julie Choiniere

Training & Technical
Assistance Specialist



Judy Thibault

Training & Technical
Assistance Specialist



Kris Tabor-Hall

Training & Technical
Assistance Specialist



Diane Manning

TEACH NH Counselor



Amanda Enos

Early Childhood Apprenticeship Program/TEACH Support Coordinator





"The mind is not a vessel to be filled
but a fire to be kindled."

- Plutarch

